

Standard 1: Rights

You have the right to be treated fairly when you use disability services.



What are my rights about Standard 1: Rights?

When you use a disability service, you have the right to:



- receive good services



- make your own choices and have control over your life and the supports that you use



- be safe – no one is allowed to hurt you



- try new things and take risks sometimes



- speak up for what's right for you



- get help if you need it



- know that your information is kept private

What should my service do?

Your service should:



- treat you well and keep you safe



- let you make choices



- include your family and carers if you want them to be included



- provide information in a way that's right for you



- respect your privacy



- let you speak up



- offer you support to speak up if you need it. This support might come from someone like a lawyer or advocate.